

## Open Position

<b>Program:</b>	<b>Head Start Child Development Program - Ukiah, CA</b>
<b>Position:</b>	<b>Family Support Specialist – Associate, I-III (EHS) Bilingual Preferred (Spanish/English)</b>
<b>Rate of Pay:</b>	<b>\$16.95 to \$20.29 per hour (Depending on Qualifications)</b>
<b>Hours:</b>	<b>30 hours per week, 12 months/year</b>
<b>Benefits:</b>	<p><b>401(k) Retirement Plan</b>  <b>Paid Health Leave</b>  <b>Paid Vacation and Holidays</b>  <b>Medical, Dental, Vision and Life Insurance</b>  <b>Employee Assistance Plan</b></p> <p><i>401(k) Retirement Plan all NCO employees eligible to participate upon hire. Medical, Dental, Vision, Life Insurance (within 60 days of hire) for regular status employees working 30 or more hours per week. Paid vacation and holidays for regular status employees.</i></p>
<b>Application Closing Date:</b>	<b>Open Until Filled</b>
<b>To Apply:</b>	<p><b>A completed NCO Employment Application form is required to apply.</b> The application form is available at our website: <a href="https://www.ncoinc.org/join-our-team/">https://www.ncoinc.org/join-our-team/</a> or by calling 707.467.3200, or at the NCO main office, 413 N. State Street in Ukiah.</p> <p><b>Education Transcripts for positions that require ECE or CDV units must be attached with your application to be considered.</b></p>
<b>Submitting an Application:</b>	<p>By Email: <a href="mailto:HumanResources@ncoinc.org">HumanResources@ncoinc.org</a>  By FAX: 707.467.3213  By mail or hand delivery to: NCO, Inc., Attn: Human Resources  413 N. State St., Ukiah, CA 95482  <i>Applications must be received by NCO by the closing date. Postmarks are not accepted.</i></p>
NCO is under no obligation to hire from this solicitation.	
North Coast Opportunities, Inc. is an Equal Opportunity Employer.	
<b>All applicants for Head Start Child Development Program positions must review the NOTICE on page 6 of the NCO Employment Application that includes the background screening and health screening requirements</b>	

*See our Website for full job description details & to print application*  
[HTTPS://WWW.NCOINC.ORG/JOIN-OUR-TEAM/](https://www.ncoinc.org/join-our-team/)  
*Equal Opportunity Employer*

**NORTH COAST OPPORTUNITES, INC.**  
**413 NORTH STATE STREET, UKIAH, CA 95482**  
**JOB DESCRIPTION**

<b>POSITION TITLE:</b>	<b>FAMILY SUPPORT SPECIALIST ASSOCIATE, I – III</b>
<b>PROGRAM/DEPARTMENT:</b>	<b>HEAD START CHILD DEVELOPMENT PROGRAM</b>
<b>REPORTS TO:</b>	<b>SITE SUPERVISOR</b>
<b>SUPERVISORY RESPONSIBILITY:</b>	<b>NO</b>
<b>FLSA/IWC STATUS:</b>	<b>NON-EXEMPT</b>
<b>WC CLASS:</b>	<b>9059</b>

**I. GENERAL DUTIES AND RESPONSIBILITIES**

Provides support to families enrolled in the HSCDP program. Responsible for ensuring compliance with all required Head Start Performance Standards in the area of family partnership, parent education, health, nutrition, family mental health and disability services. Ensures that all required timelines are met.

**II. JOB DUTIES & RESPONSIBILITIES**

1. Responsible for the health and safety of children enrolled at the site while under our care.
2. Participates in regular reflective supervision sessions and self-assessment to promote ongoing professional development.
3. Responsible for community outreach and recruiting families for the center & entire program. Maintains a waiting list that meets the requirements of the program.
4. Provides and conducts home visits per program procedures with parents as needed and documents all communication with them.
5. Provides Triple P services to families including parenting education, individually or in a group setting. Participates in Triple P training sessions.
6. Assists families in completing HSCDP enrollment paperwork.
7. Assists families in completing the Family Partnerships process by assessing the strengths & needs, developing goals and making appropriate referrals for all families in their caseload; follows up on all community referrals.
8. Works with site staff to track the attendance and absences of each child as required in the procedures manual and to coordinate services to families.
9. Assists parents in completing all health requirements and activities as required and makes appropriate health related referrals. Tracks all health requirements.
10. Provides parents with health, dental, and nutrition education as well as other information individually or in a group setting.
11. Acts as a liaison between community resources and families.
12. Thoroughly and accurately completes required paperwork within established timelines.
13. Participates in team, case management and child study meetings for children and families in consultation with the Lead Teacher to coordinate services for the families.
14. Works with Education, Disabilities, Mental Health team to understand and provide information to parents about assessments, screenings, disabilities and mental health.
15. Mobilizes and assists parents in the role of volunteer for the classroom and other program activities.
16. Assists in facilitating site parent meetings and provides guidance in the election and training of parent committee officers.
17. Responsible for ensuring that all available In-Kind is generated, collected, tracked and documented.
18. Assists in the classroom, when needed, including covering Teacher breaks.
19. Attends meetings, trainings, and conferences as necessary.
20. For bilingual employees, performs all job duties utilizing dual language ability as necessary to provide optimum support and services for clients and HSCDP staff.
21. Aligns work behaviors in conformance with NCOs Mission, Vision and Values.
22. Work Habits:
  - Arrives to work on time and obtains approval from supervisor for any absences or changes in work schedule.

- Maintains a high level of confidentiality in all aspects of work and in alignment with Agency and program policies and procedures.
- Is able to stay focused on the job.
- Takes pride in creating a positive, efficient work environment.
- Treats co-workers and clients with respect.
- Represents NCO and its programs to the community in a positive light.
- Is able to constructively adapt to change.
- Dresses appropriately for the assigned job duties and responsibilities.
- Follows the NCO Injury Illness and Prevention Plan, as well as all Agency and program safety protocols, procedures, and policies

23. Other duties as assigned

### III. **JOB QUALIFICATIONS**

#### **Family Support Specialist Associate**

1. Must obtain certification in social work, human services, family services, counseling or related field within 18 months of hire.
2. Must complete 3 additional units of Early Childhood Education (ECE) within 2 years of hire in order to meet Community Care Licensing regulations.

#### **Family Support Specialist I**

1. An Associate degree in Human Development or related field from an accredited school is required.
2. Must have completed a minimum of 6 units in Early Childhood Development.
3. Experience effectively facilitating groups is preferred.

#### **Family Support Specialist II**

1. Must meet Family Support Specialist (FSS) I qualifications.
2. Must have completed 12 additional units through an accredited program above an Associate degree in the area(s) of social services, psychology, human development, drug & alcohol certification, or other related area.
3. Experience effectively facilitating groups is preferred.

#### **Family Support Specialist III**

1. A Bachelor's degree in Human Development or a related field from an accredited school is required.
2. Must meet other additional unit requirements of FSS I and FSS II.
3. Experience effectively facilitating groups is preferred.

#### **Family Support Specialist Associate, I-III**

1. Ability to engage and work effectively with parents and other adults as well as with children from a variety of socio-economic backgrounds.
2. Able to maintain professional relationships with families.
3. Must possess excellent written and oral English communication skills and the ability to consistently communicate in an effective and professional manner.
4. Prior experience working with individuals or families with low income households.
5. Group facilitation skills and experience are preferred.
6. Ability to work flexible hours for scheduled weekend or evening activities as needed.
5. For work-related driving, employee must have: a current, valid California driver's license; a driving record that demonstrates the employee is a safe, appropriate driver as verified by a DMV print out; and, proof of personal automobile insurance; or reliable transportation with proof of automobile insurance.
6. Employment is contingent on completion of a pre-employment health screening, and meeting TB test and regulatory immunization and vaccination requirements related to work in a Head Start Program and a licensed child care facility
7. Must complete a Criminal Record Clearance prior to employment to confirm eligibility to work in a licensed child care facility.
8. Bilingual Spanish-English preferred.

### **WORK ENVIRONMENT/PHYSICAL DEMANDS**

1. While performing the duties of this job, the employee is regularly required to talk, hear, listen, and communicate clearly.

2. The employee frequently is required to sit; use hands to fingers, handle or feel objects, use manual and automatic office equipment, and reach with hands and arms.
3. The employee is occasionally required to stand; bend; reach down and stretch overhead; walk; climb or balance; and stoop, kneel, crouch, or crawl.
4. The employee may frequently lift and/or move up to 25 pounds unassisted and may occasionally move and lift heavier materials with assistance using ergonomic guidelines.
5. Specific vision abilities required by this job include close and distance vision, peripheral vision, depth perception, and the ability to adjust focus.
6. The ability to travel during the day and/or night, sometimes long distance – possession of a valid California Driver's License and access to an insured vehicle may be required occasionally.
7. The employee may occasionally use kitchen equipment and implements that can be heavy, hot or sharp, as well as cleaning and sanitizing products.
8. The employee may occasionally use computers, printers, telephones and other similar electronic office equipment.
9. The environment at the assigned sites can be noisy and includes the comings and goings of small children and their families.

*Note: This class specification should not be interpreted as all-inclusive. It is intended to identify the core essential functions and requirements of this job. Incumbents may be requested to perform job-related responsibilities and tasks other than those stated in this specification. Any essential function or requirement of this class will be evaluated as necessary should an incumbent/applicant be unable to perform the function or requirement due to a disability as defined by the Americans with Disabilities Act (ADA) or California FEHA. Reasonable accommodation for the specific disability will be made for the incumbent/applicant when possible.*