

Complaints or Concerns

To report a complaint or concern regarding any licensed care facility, contact the Hotline number at 1-844-LET-US-NO (1-844-538-8766)
If you SEE something SAY something.

Parental Rights/Oliver's Law

As a parent you have the right to ensure your child's well-being while in the care of a provider. You also have the right to get information regarding any complaints about a child care provider that you select for your child. The information is public and you can access it by calling Community Care Licensing for Lake/Mendocino County at 707-588-5026.

For more information on selecting quality child care contact:

North Coast Opportunities Rural Communities Child Care

Willits Office
476 E Valley Street
Willits, CA 95490
707-459-2019

Lakeport Office
850 Lakeport Blvd
Lakeport, CA 95453
707-263-4688

Ukiah Office
413 N State St
Ukiah, CA 95482
707-467-3211

Fort Bragg Office
111A Boatyard Drive
Fort Bragg, CA 95437
707-964-3080

Clearlake Office
14913 Lakeshore Dr.
Suite C
Clearlake, CA 95422
707-994-4018



Child Care Options

Quality child care can be found in a variety of settings. We believe that choosing a child care provider is an important parental decision. We encourage parents to find and choose a child care setting that best meets their needs and the needs of their child.



RURAL COMMUNITIES
• C H I L D C A R E •

CARE ABOUT QUALITY

Raising your child is the most important job you, as a parent, will ever have. Selecting a qualified child care provider is one of the most essential decisions you will ever make. Here are the child care options available in Lake and Mendocino Counties.

LICENSED FAMILY CHILD CARE

There are many licensed family child care homes to choose from. Child care is provided in the private home of a licensed caregiver for up to 8 children with one adult or up to 14 children with one adult and an assistant provider. This arrangement tends to be less formal and usually models a family-oriented atmosphere. They may also offer a preschool environment or a learning curriculum for part of the day. Rates and services vary by location.

HEAD START

Head Start is a federally funded program that provides center based services to preschool children 3-5 years of age in either full or part day preschool settings. The program provides children with activities that help them grow intellectually, socially, emotionally, and physically. They also provide parent support and referrals. The program is free for income-qualifying families.

EARLY HEAD START

Early Head Start is a federally funded program that provides center based services to infants and toddlers up to 3 years of age. They provide children with activities that help them grow intellectually, socially, emotionally, and physically. They also make available parent support and referrals. They offer home based services to pregnant women and toddlers up to 3 years of age. The program is free for income-qualifying families.

STATE PRESCHOOL

These are preschool programs on the campuses of several elementary schools throughout both counties as well as private contracted sites. They serve children 3-5 years of age in a part day or full day preschool setting depending on location. All of the State Preschool sites are licensed by Community Care Licensing.

TRANSITIONAL KINDERGARTEN

Transitional kindergarten is the first year of a 2-year kindergarten program that uses a modified kindergarten curriculum that is age and developmentally appropriate. Transitional kindergarten is for children who turn 5 between Sept 2nd and Dec 2nd.

AFTER SCHOOL CARE

After school programs are offered in various locations and settings. These programs offer special activities and homework support after school hours.

PRIVATE CENTERS

There are a number of private centers available. These programs and services vary depending on the location. They can serve all age ranges and are licensed by Community Care Licensing.

LICENSED EXEMPT CARE

These are caregivers that are not required to be licensed by the state of California. Examples include nannies, family, or friends that care for only one family besides their own.

SUMMER PROGRAMS

These programs usually operate from the last day of school until the beginning of the new school session. They are not required to be licensed.